Suzuki Service Insider Powersports Edition







July / August 2019

SSIEditor@suz.com

SUZUKI MOTOR OF AMERICA, INC. 3251 E. Imperial Highway, Brea CA 92821

Safety Recall 2A89: UH200A CVT Driven Face Replacement

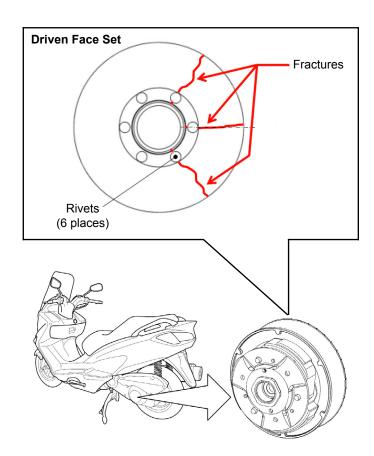
Suzuki has issued a safety recall for certain 2018 and 2019 UH200 (Burgman 200) scooters.

As outlined in <u>GV/AN/UH No. 053</u>, holes for the rivets that fasten the component parts of the continuously variable transmission (CVT) movable driven face (drive plate) have a shape that may cause the rivet connections to be insufficient.

Continued use of the scooter with this condition may allow excessive stress to be applied to the rivet connections when accelerating, and the movable driven face of the CVT may break while riding.

If the movable driven face of the CVT breaks while riding, the scooter will become disabled, increasing the risk of a crash.

As always, be sure to access the Vehicle Master Inquiry in Suzuki Connect to check if a customer unit or any unit in your inventory is affected by this



safety recall. If a unit is affected, follow the repair procedure as outlined in the Technical Service Bulletin (TSB) and submit a warranty claim before selling or delivering the unit to a customer.

Safety Recall 2A31 ~ 2A36: Non-OEM Brake Lever Reminder

When your dealership performs a Front Brake Master Cylinder Safety Recall repair, please keep the following precautions in mind concerning non-OEM brake levers:

As we noted in <u>GS/GSX/GSX-R No. 230</u>, Suzuki has received a small number of reports of the front brake dragging and overheating when non-OEM brake levers are incorrectly installed <u>following</u> the master cylinder replacement.

Dimensionally, the recall master cylinder is the same as the original part, and Suzuki strongly recommends only the use of Suzuki Genuine brake levers.

Advise your customer that if they elect to install a non-OEM (non-Suzuki) brake lever, any damage resulting from improper selection of a lever and/or installation of the lever will be their responsibility.

For detailed information, refer, to <u>GS/GSX/GSX-R</u> <u>No. 230</u>, and be sure to click on the hyper-link titled <u>ASV TECHNICAL BULLETIN</u>.

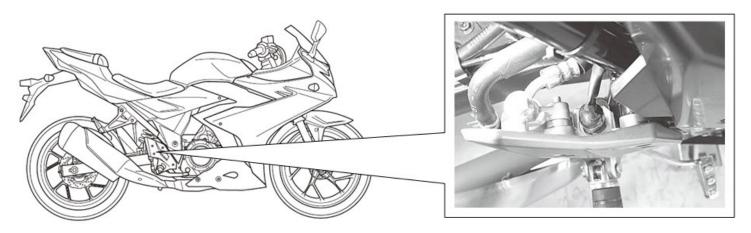
Safety Recall 2A90: GSX250R Rear Brake Light Switch

This new recall for the <u>GSX250R/RZ/RZAL8-L9 Rear Brake Light Switch (Campaign 2A90)</u> is very similar to the GW250 Rear Brake Light Switch (Campaign 2A66).

As referenced in Suzuki's official Stop Sale Bulletin, water can get into the rear brake light switch and cause corrosion, resulting in the brake light not activating or remaining turned on continuously.

Your dealership's part in this safety recall is fairly straightforward:

- 1) Check the Suzuki Connect Vehicle Master Inquiry to see if units in your inventory, as well as customer units in your shop for service, are affected by this recall.
- 2) If the Vehicle Master Inquiry shows a unit as being affected, replace the rear brake light switch assembly with the countermeasure part.
- 3) File a warranty claim for it on Suzuki Connect.



SDS-II Battery Lead Wire Needed for Servicing RM-Z250/450 Models

Republished from the August 2016 edition of SSI

Field Service Manager David "Woody" Woodcock recently reminded us that you'll need the special **Battery Lead Wire**, **P/N 36890-28H00**, when connecting SDS-II to the RM-Z250/450 models.

The Battery Lead Wire is plugged into the RM-Z's ECU coupler, as well as an external battery. This enables the RM-Z's ECU to be powered up without the engine running; it also supplies power to SDS-II.

The power adapter cable that comes with the SDS-II kit can only be used on Suzuki models that have an onboard battery.



Battery Lead Wire, P/N 36890-28H00 Dealer cost: \$37.21

The Battery Lead Wire was originally auto-shipped to Suzuki dealers in early 2008, but if you need to order another one, you can do so using the normal parts ordering procedure on Suzuki Connect.

Service Reminder Reset for the LT-A500X/XP and LT-A750X/XP

After servicing a 2019 LT-A500X/XP or LT-A750X/XP, be sure to perform the service reminder reset.

The procedure for both models is exactly the same, which you can find in the Service Manuals under:

Section 9 Body and Accessories > Combination Meter / Fuel Meter / Horn > Service Reminder Reset

Here is the Service Manual procedure at a glance:

NOTE:

The service reminder cannot be reset by simply disconnecting the battery cables from the battery.

1. Before you start, confirm the current time, number of running hours or service reminder hour displayed on the combination meter.





Hour Meter

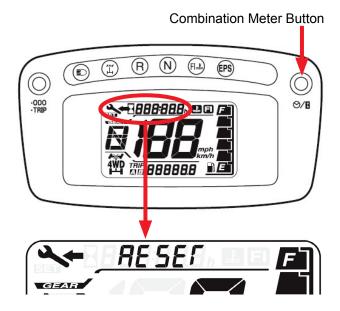


Service Reminder



- 2. Remove the seat.
- Connect your Suzuki mode select switch (P/N 09930-82720) to the 6P mode select coupler on the wiring harness.

- 4. Turn the ignition switch **ON**.
- 5. Turn the mode select switch **ON**.
- 6. Press the combination meter button to show **RESET** on the display.



 Press the button a second time and hold it for about 2 seconds to enter the reminder reset mode.

NOTE:

Initially the reset reminder will show **100h** on the display.

8. Press the button a third time to select the timing for the next service reminder.

Each time you press the button, the interval for next service reminder increases by 20 hours. After **200h** is displayed, the meter will start over at **20h**.

NOTE:

If the ignition switch is turned OFF during this procedure, the data you are entering will be lost.

- 9. To exit the reminder reset model, press and hold the button for about 2 seconds.
- 10. Make sure the service inspection interval you selected is indicated on the display.
- 11. Turn the ignition switch **OFF** and disconnect the mode select switch.
- 12. Install the seat.

Motorcycle Mechanics Institute FAST Graduates for July/August 2019

For the July/August 2019 edition of SSI, we're featuring 5 MMI Orlando and 20 MMI Phoenix graduates from the FAST (Factory Authorized Suzuki Training) program.

If your dealership is interested in interviewing any of these graduates for possible employment, please contact *MMI using the information provided with each student's name.

*This is not an endorsement from Suzuki Motor of America, Inc. (SMAI) nor from the Motorcycle Mechanics Institute (MMI).





MMI ORLANDO FAST GRADUATES

CARLTON MULLEN

Graduation Date: 7/03/19

Courses:

Suzuki, Yamaha, Kawasaki

GPA: 3.09

Attendance: 95.74%

States of Interest: Georgia and surrounding states

Hometown: Columbus, Georgia

Contact: Angie Quinones. MMI Orlando

Employment Services

(321) 281-9707, aguinones@uti.edu

Right TI

JONATHON HOUSE

Graduation Date: 07/03/19

Courses:

Suzuki, Yamaha, Honda

GPA: 3.92

Attendance: 97.47%

States of Interest: North Carolina

Hometown: Asheboro, North Carolina

Contact: Angie Quinones, MMI Orlando

Employment Services

(321) 281-9707, aguinones@uti.edu

DAVID GRAY

Graduation Date: 08/16/19

Courses: Suzuki

GPA: 2.14

Attendance: 92.59%

States of Interest: Maryland, Florida, California,

Washington D.C.

Hometown: Indian Head, Maryland

Contact: Angie Quinones, MMI Orlando

Employment Services

(321) 281-9707, aquinones@uti.edu

RAYMOND WILLIAMS

Graduation Date: 07/03/19

Courses: Suzuki

GPA: 2.14

st Time

Attendance: 89.95%

States of Interest: Florida, Georgia

Hometown: Orlando, Florida

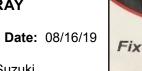
Contact: Angie Quinones, MMI Orlando

Employment Services

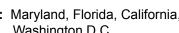
(321) 281-9707, aguinones@uti.edu











JUSTIN RAMIREZ

Graduation Date: 08/16/19

Courses: Suzuki

GPA: 3.23

Attendance: 94.26%



States of Interest: Open to any state

Hometown: West Palm Beach, Florida

Contact: Angie Quinones, MMI Orlando

Employment Services

(321) 281-9707, aquinones@uti.edu

MMI PHOENIX FAST GRADUATES

ANDRES CALERO

Graduation Date: 07/03/19

Courses: Suzuki, Yamaha

GPA: 2.38

Attendance: 97.10%

States of Interest: California

Hometown: Covina, California

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu



ANDREW FAIT

Graduation Date: 08/16/19

Courses: Suzuki, BMW

GPA: 3.60

Attendance: 96.67%

States of Interest: Oregon, Washington

Hometown: Phoenix, Arizona

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu



Graduation Date: 08/16/19

Courses: Suzuki, Kawasaki

GPA: 3.00

Attendance: 95.41%

States of Interest: Open to any state

Hometown: Sioux Falls, South Dakota

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu





Graduation Date: 08/16/19

Courses: Suzuki, Yamaha

GPA: 4.00

Attendance: 97.83%

States of Interest: Texas, Colorado, New Mexico

Hometown: Rio Rancho, New Mexico

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu



CEDRIC MARABLE III

Graduation Date: 07/03/19

Courses: Suzuki, Kawasaki

GPA: 3.25

Attendance: 97.78%

States of Interest: Texas, Arkansas

Hometown: Fort Smith, Arkansas

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu

CHIP EURICH

Graduation Date: 07/26/19

Courses: Suzuki, Yamaha

GPA: 3.45

Attendance: 96.41%

States of Interest: Texas

Hometown: Colorado Springs, Colorado

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu

FELIX RIOS, JR.

Graduation Date: 07/03/19

Courses: Suzuki,

Harley-Davidson

GPA: 3.78

Attendance: 100.%

States of Interest: California

Hometown: Mission Hills, California

Contact: Michel Brown, MMI Phoenix

Employment Services

COLTON KOLLMANSBERGER

Graduation Date: 07/26/19

Courses: Suzuki, Kawasaki

GPA: 3.50

Attendance: 97.42%

States of Interest: Texas, Colorado

Hometown: Dallas, Texas

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu

DIMITRI HOOD

Graduation Date: 08/16/19

Courses: Suzuki, Honda

GPA: 3.90

Attendance: 98.77%

States of Interest: Colorado

Hometown: Detroit, Michigan

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu

JAMES GREIG

Graduation Date: 07/03/19

Courses: Suzuki, Honda

GPA: 3.67

Attendance: 99.97%

States of Interest: Washington, Ohio, Oregon, Montana

Hometown: Shelton, Washington

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu











HUNTER FAILS

Graduation Date: 07/03/19

Courses: Suzuki, Yamaha

GPA: 3.92

Attendance: 97.19%

States of Interest: Utah

Hometown: Beaver, Utah

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu

JADEN SCHURMAN

Graduation Date: 07/03/19

Courses: Suzuki, Honda

GPA: 4.00

Attendance: 100%

States of Interest: lowa

Hometown: Locona, Iowa

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu

KASEY CLEMENTS

Graduation Date: 08/16/19

Courses: Suzuki, Honda

GPA: 3.70

Attendance: 99.87%

States of Interest: Georgia, Florida, Arizona, Mississippi

Hometown: St. Marys, Georgia

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu

JEREMY KUMMET

Graduation Date: 07/03/19

Courses: Suzuki, Kawasaki

GPA: 4.00

Attendance: 99.97%

States of Interest: South Carolina, Georgia

Hometown: South Elgin, Illinois

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu

JESSE MUMPHREY, JR.

Graduation Date: 07/03/19

Courses: Suzuki, Kawasaki

GPA: 3.17

Attendance: 96.39%

States of Interest: Texas, Mississippi

Hometown: Tyler, Texas

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu

SCOTT AMICONE

Graduation Date: 07/03/19

Courses: Suzuki, Honda

GPA: 3.80

Attendance: 99.87%

States of Interest: Arizona

Hometown: Lafeyette, Oregon

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu











QUINTEN SIDDOWAY

Graduation Date: 07/03/19

Courses: Suzuki, Kawasaki

GPA: 3.92

Attendance: 98.14%

States of Interest: Washington, Utah, Oregon

Hometown: Lake Town, Utah

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu



Graduation Date: 07/03/19

Courses: Suzuki, Honda

GPA: 3.25

Attendance: 98.77

States of Interest: Pennsylvania, Maryland, Arizona,

Texas

Hometown: New Orleans, Louisiana

(800) 528-7995, michelbrown@uti.edu



Graduation Date: 08/16/19

Courses: Suzuki, Kawasaki

GPA: 3.44

Attendance: 100.00%

States of Interest: Open to any state

Hometown: Phoenix, Arizona

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu



Graduation Date: 07/03/19

Courses: Suzuki, Honda

GPA: 3.33

Attendance: 92.56%

States of Interest: Arizona

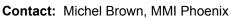
Hometown: Tempe, Arizona

Contact: Michel Brown, MMI Phoenix

Employment Services

(800) 528-7995, michelbrown@uti.edu





Employment Services



michelbrown@uti.edu





MMI Orlando Campus Angie Quinones Employment Services (321) 281-9707 aquinones@uti.edu





